PACE 7/11 * RCVD AT 4122/2004 4:24:20 PM [Eastern Daylight Time] * SVR:USPTO-EPXRP-2/2 * DNIS:7467239 * CSID:(312)-759-5646 * DURATION (mm-ss):03-10

In the Specification

Please amend the specification as follows:

Page 13 lines 8 to 12:

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As a result of redirecting the web-browser 301 to the information receiver 306, the web-browser 340301 resends the HTTP command containing Joe Bloggs' telephone number to the information receiver 306. This is indicated by step 6, arrow 319 in Figure 3. When the information receiver 306 obtains Joe Bloggs' telephone number it is then able to initiate a call to Joe Bloggs.

Page 16 lines 5 to 8:



The examples described above, which involve dialling a telephone number automatically are also applicable to situations in which a telephone call is transferred efor conferenced automatically. That is, the methods can be used to enable a user to select an item from a web based information service and in so doing automatically transfer or conference a call to a particular web entity.